

BANK ONE

CORPORATE PROFILE



15 YEARS AS ONE

Celebrating 15 years of heritage, progress and prosperity.

We are from a small island, but the size of our territory does not represent the scale of our aspirations and achievements.

From turning dreams into realisations, from transforming aspirations to assets, from an island to a foothold on the continent, from Africa for Africa...



BI NKA BI
Courage



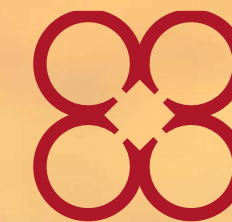
NKYINKYIM
Agility



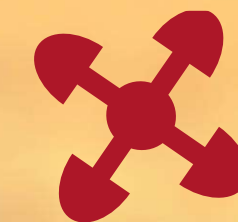
ANANSE NTENTAN
Innovation



OSRAM NE NSOROMMA
Trust



AGYINDAWURU
Integrity



AKOMA NTOASO
Respect



A collective force has shaped us.

Through the combined influence, passion and determination of our shareholders, employees, customers, partners, community and the continent we call home, we have been, for 15 years, one, through many.



At a Glance



Our strategic aspiration

Becoming Africa's preferred gateway



Our purpose

Empowering your prosperity



Our values

Integrity

We are truthful, ethical and committed to doing the right thing.

Courage

We speak up, hold each other to account and challenge each other to constantly improve.

Innovation

We are creative, bold and embrace doing things differently, with our customers in mind.

Respect

We value everyone and treat them with respect and fairness.

Trust

We believe in, count and rely on each other to deliver consistently and walk the talk.



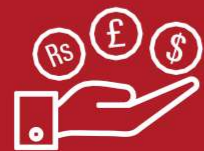
Our 4 business lines



Personal
Financial Services



Corporate &
Investment Banking



Treasury Services



Private Banking, Wealth
Management & Securities
Services

Collaborators

417

Clients

+50,000

At a Glance





Our Accolades in 2023/24

CFI.co Awards

Best International Banking Services
(Indian Ocean) 2023/24



Best Custodian Bank (Indian Ocean) 2023/24



The Digital Banker's Global Retail Banking Innovation Awards 2023

Best Mass Affluent Banking Offering (Highly Acclaimed Category)



Global Finance SME Bank Awards

Best SME Bank (Mauritius) 2023/24



Global Finance World's Best Private Banks Awards

Best Private Bank in Mauritius 2023/24



The Digital Banker's Digital CX Awards 2024

Outstanding Use of Digital Channels to Enhance Customer Experience



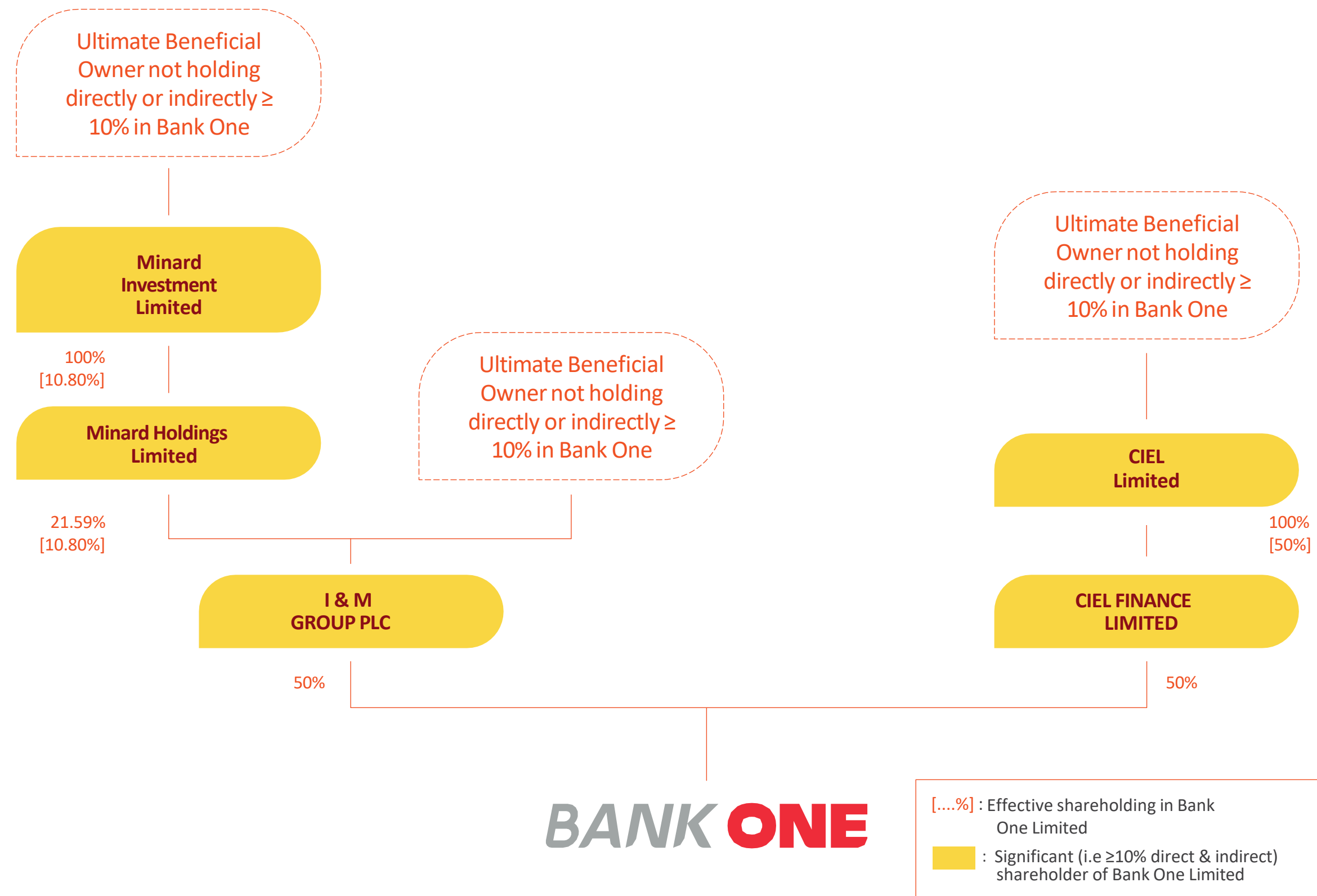
Mauritius Best Employer Brand Awards 2023

Mauritius Best Employer Brand

MAURITIUS
BEST EMPLOYER
BRAND
AWARDS
2023



Shareholding Structure & Shareholders





Beyond Mauritius, Across Borders

Our presence

Madagascar, Kenya, Uganda,
Rwanda, Tanzania, Mauritius

Our country coverage

Malawi, Nigeria, Ivory Coast, Botswana,
Namibia, Ghana, Senegal, South Africa,
Democratic Republic of Congo (DRC)





Branch & Corporate Office network

Branch

Bank One City Centre & Main Branch

16, Sir William Newton Street, Port Louis

Flacq

Charles de Gaulle Street, Central Flacq

Rose Hill

342, Royal Road, Rose Hill

Quatre Bornes

74, St Jean Road, Quatre Bornes

Vacoas

John Kennedy Avenue, Vacoas

Curepipe

A10, Royal Road, Curepipe

Rose Belle

G-29, Centre Commercial du Vieux Moulin,
Rose Belle

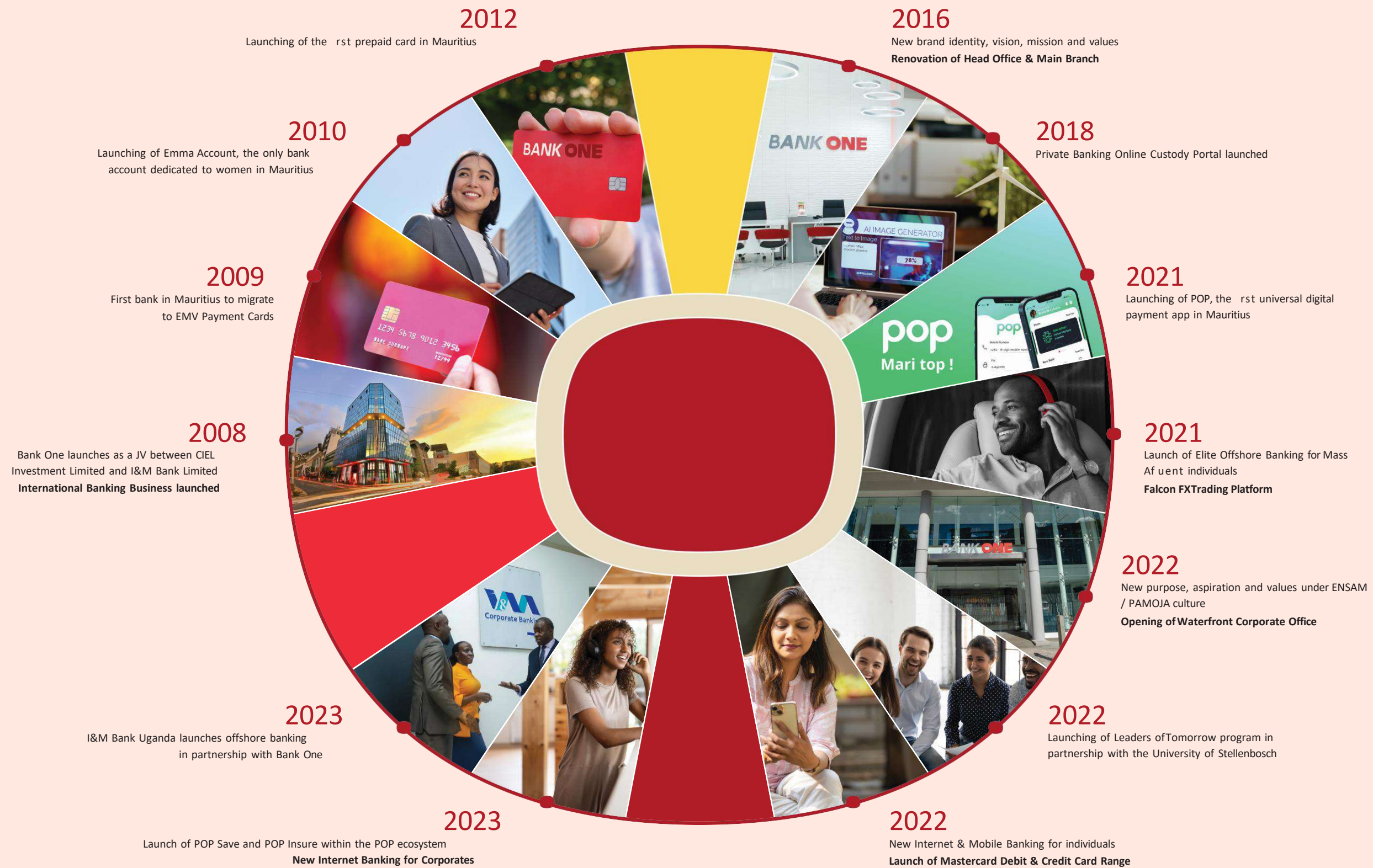
Corporate Office

Bank One Waterfront

Astrolabe Building, Port Louis Waterfront.
Port Louis



Milestones





Our Shareholders

CIEL LIMITED - UBO



MUR **35.4** BN
CONSOLIDATED AUDITED
TURNOVER 2023

MUR **11** BN
MARKET CAPITALISATION
FOR THE YEAR ENDED 30TH JUNE 2023

Present in
+10
COUNTRIES ACROSS
AFRICA AND ASIA

Over
37,500
EMPLOYEES


LISTED ON THE STOCK EXCHANGE OF
MAURITIUS AND ON THE SEM
SUSTAINABILITY INDEX

6
STRATEGIC SECTORS
Agriculture | Finance | Health Care
Hospitality | Property | Textile



Our Shareholders

I&M GROUP PLC



USD **195** M

MARKET CAPITALISATION AS AT
NOVEMBER 2023

89

BRANCHES

Present in

5

COUNTRIES

Over

2,700

EMPLOYEES



LISTED ON THE NAIROBI SECURITIES
EXCHANGE (NSE)

4

STRATEGIC SECTORS

Banking and Financial Services | Insurance |
Property | Real Estate



Board of Directors



Roselyne Renel

Independent Chairperson

**(Appointed as Independent Director on 24.05.2021
and Chairperson on 01.01.2022; Non-Resident)**

Roselyne Renel is based in the UK and is currently the Group Chief Credit Officer of Lloyds Banking Group (LBG). Prior to joining LBG, Roselyne was employed by Standard Chartered Bank (SCB) as the Group Head, Enterprise Risk Management (January 2016 – January 2020) and Group Chief Credit Officer (November 2013 to December 2015).

Before joining SCB, she spent two and half years at Standard Bank of South Africa as Chief Risk Officer for the Corporate & Investment Banking division and just over 16 years at Deutsche Bank, where she held various senior roles including Chief Credit Officer for Emerging Markets and the Investment Bank.

Roselyne followed a senior executive advanced management program at the University of Columbia, USA. She completed the Credit Risk Graduate program delivered by Manufacturers Hanover Trust (now JP Morgan Chase), and also holds an Accounting & Bookkeeping Advanced Certification from the London Chamber of Commerce.



Moonesar (Sunil) Ramgobin

Chief Executive Officer

(Appointed on 11.10.2024; Resident)

Moonesar (Sunil) Ramgobin is an accomplished banking professional with over 30 years of experience across various sectors within the industry. His expertise spans Corporate and Investment Banking, Retail Banking, Business/SME Banking, Wealth Management, Custody, and Islamic Banking. Prior to joining Bank One, Sunil served as the Chief Business Officer and Executive Director at Absa Bank (Mauritius) Limited.

His extensive career includes key leadership roles in prominent financial institutions in the Middle East and Mauritius, including Al Rajhi Bank, BNPParibas, BPCE Group, State Bank of Mauritius (SBM), and Standard Bank Group. Sunil Ramgobin joined Bank One as CEO on 11 October 2024.



Gauri A. Gupta

Non-Executive Director

(Appointed on 02.03.2017; Non-Resident)

Gauri Gupta heads I&M Group's Corporate Advisory function. Under Corporate Finance, Gauri's forte lies in M&A transactions including transaction structuring and negotiation of legal documentation. She holds a B.Com degree and is a Chartered Accountant from the Institute of Chartered Accountants of India.

Gauri is also a certified International Mergers and Acquisitions Expert and a Charterholder of the Institute for Mergers, Acquisitions and Alliances. Her experience of over 25 years in Banking covers Credit, Risk Management, Product Development, Finance, and Strategic Planning.

Gauri has been instrumental in the enhancement of the corporate governance framework at I&M for over 15 years and oversees governance matters for I&M Group Plc, the parent entity for I&M Bank Group, listed on the Nairobi Securities Exchange. Gauri is a director on the board for several companies under the I&M Bank Group.



Board of Directors



Kihara Maina
Non-Executive Director
(Appointed on 01.09.2023; Non-Resident)

Mr. Maina is currently the Regional CEO at I&M Group since February 2023. He was the Chief Executive Officer of I&M Bank in Kenya from May 2016 to February 2023 and is a seasoned banker with experience spanning close to 30 years, mostly in senior executive leadership roles. Prior to joining I&M Bank, he was the Managing Director of Barclays Bank Tanzania Limited (now Absa Bank Tanzania Limited).

Mr. Maina holds a Bachelor of Science degree in Mathematics from the Moi University and an Executive Master of Business Administration in Finance from Chicago Booth School of Business.



Jérôme de Chasteauneuf
Non-Executive Director
(Appointed on 25.08.2021; Resident)

Jérôme de Chasteauneuf currently serves as the Group Finance Director of CIEL Limited (CIEL), one of the largest diversified investment group in Mauritius. Since joining CIEL in 1993, Jérôme has been instrumental in the CIEL Group's development and involved on multiple strategic IPOs, international expansion projects, merger and acquisitions and company restructuring.

In addition to overseeing the Group's financials, Jérôme is a Board member of most of the CIEL Group's subsidiaries including listed entities Alteo Limited, Miwa Sugar Limited and Sun Limited. Jérôme de Chasteauneuf also sits as a Non-Executive Director on the Board of the Stock Exchange of Mauritius and on the Board of Harel Mallac & Co. Ltd.

He is a Chartered Accountant of England and Wales and holds a BSc Honours in Economics from the London School of Economics and Political Science, UK (1989).



Marc Israel
Independent Director
(Appointed on 27.05.2022; Resident)

Marc Israel is an Entrepreneur, Thought Leader, Author and Public Speaker, with many years of success across Technology industries. After 17 years at Microsoft, serving as Chief Technology Officer for Sub-Saharan Africa, and leveraging extensive experience in technical leadership, Marc founded Aetheis, a company aimed at providing executive consultancy in the field of cognitive services, blockchain and digital transformation. He is also a Non-Executive Director of Mauritius Network Services and a lecturer at the University of Mascareignes.

Marc has a degree in Robotics and Engineering from École Supérieure D'Ingénieurs en Électrotechnique et Électronique in Paris. He has completed INSEAD and Wharton Executive Education (with distinction) programs.



Board of Directors



Ignacio Serrahima Arbestain
(Ignasi Serrahima)

Independent Director
(Appointed on 16.04.2019; Non-Resident)

Ignasi Serrahima has been a freelance consultant since March 2014, advising various entities in Madrid, Barcelona, Dubai, Riyadh, Nairobi and Mumbai in areas of strategic development and human resources. Prior to launching his consultancy business, Ignasi occupied various M&A roles at Banco Popular Espanol, S.A (Madrid) and Bankinter, S.A. (Madrid) between September 2000 to March 2014. He holds a degree in Business Administration and an MBA at ESADE, Spain, as well as a Master in International Management from the Thunderbird School of Global Management, USA.



Lakshman Bheenick
Non-Executive Director
(Appointed on 01.06.2021; Resident)

Lakshman Bheenick is currently the CEO at CIEL Finance Limited. Prior to joining CIEL Finance Limited, he was the CEO of Standard Bank (Mauritius) Limited from June 2010 to February 2021. Prior to that, he held the position of Head of Global Markets from June 2006 to May 2010. He started his career in 1996 with Barclays Bank Plc in Mauritius and left in June 2006 as Head of Market Making & Liquidity Management. Lakshman holds a BA (Econ) from the University of Manchester.



Tchang Fa Wong Sun Thiong
(Cyril Wong)

Independent Director
(Appointed on 01.08.2023; Resident)

Cyril Wong was non-executive director and Chairman of the Audit Committee of ABSA Bank (Mauritius) Ltd from August 2014 to July 2023. Prior to that he was the executive director and vice chairman of the Board of the Barclays Bank (Mauritius) Ltd. Before joining the board, Cyril held a number of senior management positions in the Barclays Bank (Mauritius) Ltd, including the roles of Finance Director and Chief Compliance and Risk Officer.

Before joining the Barclays Bank (Mauritius) Ltd, Cyril held senior positions such as Head of Finance in multinational companies like ExxonMobil and British American Tobacco. He has an extensive experience in board leadership roles and acts as independent director on a number of companies.

Cyril holds a First-Class Honours degree in Physics from the University of Manchester. He is a Fellow of the Institute of Chartered Accountants in England and Wales and is also a Fellow of the Mauritius Institute of Directors.

Directorship in listed entities: ABC Motors Co Ltd, MDIT, Sanlam Africa Core Real Estate Investment Limited & Avanz Growth Markets Limited.



Senior Management



Eric Hautefeuille

Chief Operations Officer

Eric Hautefeuille has a career spanning almost three decades at senior level in the banking sector. He spent 24 years at Société Générale whereby he worked in various countries namely in Europe, Asia and Africa.

During his tenure, he successively held the positions of Chief Information Officer and Project Director in Cameroon (1997-2000) and in Tahiti (2000-2005), Project Director in Russia (2005-2007), Head of Operations and Deputy Chief Operating Officer in China (2007-2011), Chief Operating Officer (COO) in India (2011-2014) and Head of Transversal Operations in France (2014-2015). Prior to joining Bank One as COO in October 2020, Eric held the positions of COO and Head of Transformation at BNI Madagascar (2015-2020).

He was instrumental in developing the BNI footprint, particularly on mobile, cards and payments businesses and branchless digital microfinance.



Normela Maunick

Interim Chief Risk Officer

Normela Maunick has more than 15 years of audit, advisory and risk management experience and has worked for the Mauritius Commercial Bank Limited, ABC Banking Corporation Limited and Standard Bank (Mauritius) Limited. She joined CIEL Finance Limited on 01 October 2021 as Head: Risk Management, Compliance and Controls and has executive ownership for risk management and compliance for CIEL Finance Limited and its affiliates. She was appointed as Interim CRO of the Bank in December 2023.

Normela holds an MBA (Specialisation in Financial Services) from the University of Mauritius and a BSc (Hons) Banking and International Finance from the University of Technology, Mauritius.



Guillaume Passebecq

Head of Private Banking & Wealth Management

Guillaume Passebecq is an International School of Management (IDRAC) graduate who has spent his entire career in the banking sector. He started off as a Portfolio Manager at B* capital Paris, the BNP Paribas brokerage house in 1999. In 2007, he was appointed as Head of Sales at BNP Paribas Personal Investors Luxembourg. He joined AfrAsia Bank in 2014 and was subsequently appointed as Head of Private Banking.

Guillaume joined Bank One as the Head of Private Banking in March 2017. He brought along the needed expertise to uplift the Private Banking offer. The Bank's array of clients has also been widened to accommodate Asset Managers, Investment Funds, Pension Funds, Family Offices and Financial Intermediaries through a one stop shop and open architecture model.



Senior Management



**Bunsrajsing (Ashish)
Gowreesunker**

Interim Head of Compliance

Bunsrajsing (Ashish) Gowreesunker is a seasoned banking professional with over 25 years of experience at senior level covering both first and second lines of defense roles, spanning across Retail Banking, Custody, Global Business, Corporate Banking, Remediation, and Compliance. He has been very active in the industry, serving as the vice chairman of the Compliance Committee of the Mauritius Bankers Association.

Ashish is passionate about ensuring the safe growth of institutions while optimizing resources to capture all opportunities for growth. Throughout his career, he has demonstrated a strong commitment to maintaining the highest standards of regulatory compliance and risk management. He joined Mauritius International Trust Company Limited as Head of Risk and Compliance in February 2024 and was appointed Interim Head of Compliance of the Bank in July 2024.

Ashish is a member of the International Compliance Association and the Association of Certified Anti-Money Laundering Specialists.



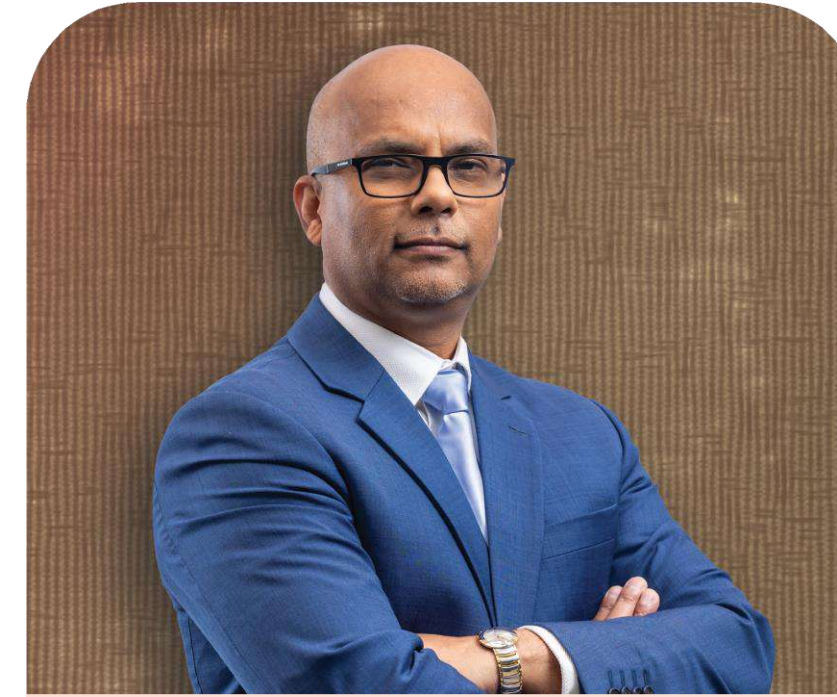
Priscilla Mutty

Head of Human Resources

With over 25 years of experience in the human resource field, Priscilla is a seasoned Human Resources professional. She holds a Master in 'Administration d'Entreprises' from the University of Poitiers, France. Priscilla received The Women of Wonder Award Mauritius 2018 and was conferred the 101 Most Influential Global HR Leaders by the World HR Congress.

Prior to joining Bank One, Priscilla has worked across regional and global corporations such as DCDM Consulting (Managed by Accenture) where she was responsible for HR-related consultancy assignments for a portfolio of clients in various industries including banking. Her assignments were conducted both in Mauritius and regionally (i.e. Madagascar, Kenya, Tanzania, Zambia, Botswana and Djibouti, among others).

From 2011 to 2014, she headed the HR department at Bramer Banking Corporation Limited before moving to GroFin in January 2015, a development financier specialised in financing and supporting small and growing businesses (SGBs) with 16 offices across Africa and the Middle East, as its Chief HR Officer. Priscilla joined the Bank in December 2017 as Head of HR.



Rishyraj (Rishy) Lutchman

Head of Treasury

Rishy Lutchman is a seasoned banker with over 30 years in the Treasury field. He holds an ACI Diploma, a PGCE in derivatives & financial products and a BBA from the Management College of Southern Africa. Before joining Bank One in February 2014, he worked for 26 years within the Treasury division of the State Bank of Mauritius Ltd (SBM), where he covered different desks, including sales, interbank and fixed income. There he acquired a comprehensive knowledge of the Mauritian and Malagasy markets.



Senior Management



**Ranjeevesingh (Ranjeeve)
Gowreesunkur**

Chief Financial Officer

Ranjeeve Gowreesunkur joined Bank One in 2008 as Financial Accountant bringing with him more than 20 years of extensive banking experience having worked in various senior positions at Union Bank, Delphis Bank, First City Bank, SBI (Mauritius) Limited and Deutsche Bank (Mauritius) Limited. After acting as Head of Finance for six years, he was subsequently promoted as Chief Financial Officer in 2014.

Fellow of the Association of Chartered Certified Accountants and a registered Professional Accountant with the Mauritius Institute of Professional Accountants, Ranjeeve also holds an MBA with Finance from Herriot Watt University.



Valerie Duval

Head of Legal

Valerie Duval has over two decades of significant experience in the finance sector. After having held senior leadership positions in the insurance industry over 13 years with Swan Insurance Co Ltd and La Prudence Mauricienne Ltd (now known as Mauritius Union), Valerie is now the Head of Legal at Bank One for the last 14 years. She has been instrumental into setting up a strong and skilled legal division for the Bank. Her expertise ranges from advising Bank One on all legal aspects relating to the affairs and operations of the Bank to providing strategic legal support to all Lines of Business and Functions. She has acquired extensive and sound skills in analysing, structuring and negotiating sophisticated transactions and also assisted in successful recovery of assets both locally and internationally.

Valerie holds a Law degree from the University of Mauritius and is a Barrister at Law in Mauritius (sworn in 1995). She completed several leadership and management programs over the years with various training institutions locally and abroad. She recently graduated from the CIEL-HEC Paris Executive Program. She is a member of the Mauritius Bar Association and a Fellow member of the Mauritius Institute of Directors and the Vice-President of the Mauritian NGO Terrain for Interactive Pedagogy through Arts (TIPA). She was recognised as Africa Women Leaders by CMO Asia 2018 Edition and Pioneering Woman Leader at the 6th World Women Leadership Congress and Awards in February 2019.

Our aim is to become a
critical financial partner for
the SSA region.

Why Bank One?

- Bank One is a Mauritian Bank operating from the only African International Financial Centre with an investment grade rating.
- We have a proven track record and real insights into continental Africa.
- Our network of global correspondent banks is geared to serve the the needs of the sub-Saharan African market in terms of Treasury, Wealth Management, Securities and Custody Services.
- We offer support for the short-term liquidity requirements of sub-Saharan African Financial Institutions and Central Banks.
- A full suite of Treasury, Securities and Custody Services.
- World-class personalized service, tailored-made solutions and fast delivery.
- Support for long-term clients and Star Alliance Banks through customized products and services.
- A full suite of Private Banking & Wealth Management products and services.



Personal Financial Services



Retail Banking

PRODUCTS

Savings & Current Accounts

Term Deposits

Mortgage, Car Lease / Car Loan, Personal Loan, Education Loan
and Overdrafts

Full range of credit cards

DIGITAL BANKING

Internet Banking and Mobile Banking

POP (universal payment solution)



Business and SME Banking

DEPOSITS

Savings, Current and Term Deposit Accounts

Foreign Currency Deposits

FINANCING SOLUTIONS

Working Capital Finance

Invoice Discounting

Trade Finance - Import and Export Transactions

Documentary Collections

Letters of Credit, Bank Guarantee and International Transfers

Asset Finance

Business Loans

Green Project Financing (Eco loans)

PAYMENT SOLUTIONS

Digital Payment Solutions- POP Merchant

International Inward & Outward Remittances

Business Credit Cards





Personal Financial Services



Elite Banking (Onshore)

Dedicated Relationship Manager

Current, Savings, and Fixed Deposit Accounts in MUR and foreign currencies

Unsecured loans and tailored mortgage

Access to lounges in specific branches

Free Platinum Mastercard Debit Card

Free-for-life Platinum or World Mastercard Credit Card

Exclusive discounts and deals with select partners through Mastercard Priceless



Elite Banking (Offshore) Cross Border Banking Services

Dedicated Relationship Managers

Foreign currency accounts – current, savings, fixed deposits

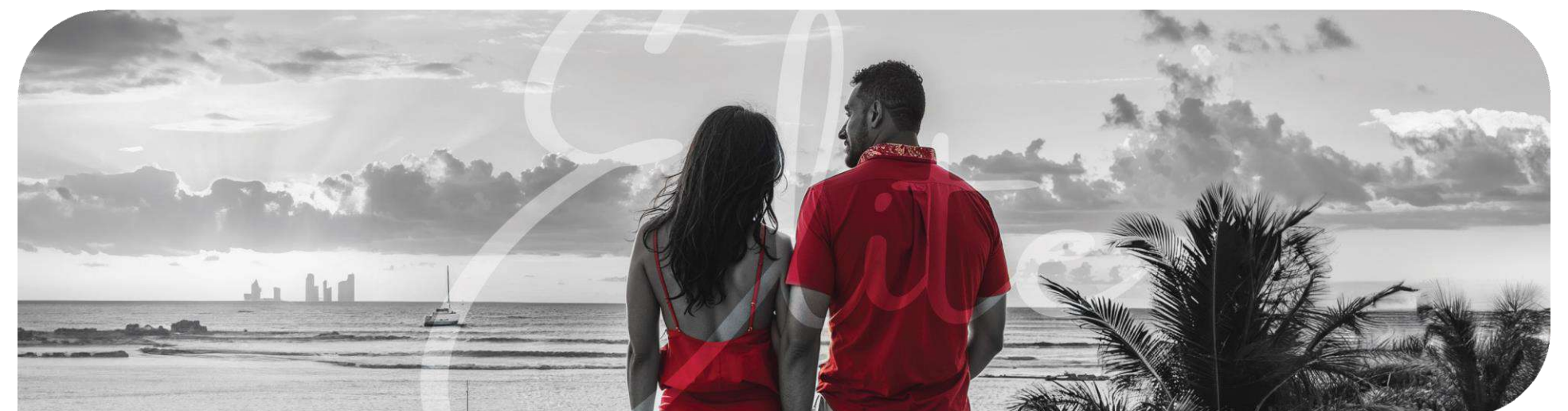
Internationally accepted USD & EUR credit cards with value-added benefits

International Payments and Transfers

International Investment Solutions

Foreign Currency Lending Solutions

FX – Spot transactions, multiple currencies and swaps





Personal Financial Services



POP

INSTANT PAYMENT SOLUTION

- Scan & Pay
- Pay-to-contact
- Mobile Recharge
- Split and Pay
- Scheduled Transfers
- Send/Receive Money
- Free instant transfers to any bank account

EFFORTLESS SAVINGS WITH POP SAVE

- Smart Goal
- Rule-based Saving

COMPARE AND BUY INSURANCE ONLINE WITH POP INSURE

One place for home, vehicle, travel, and life insurance

SEAMLESS PAYMENTS FOR MERCHANTS

Instant payments through static and dynamic
MauCAS QR code or online





Private Banking, Wealth Management & Securities Services



Custodial Services

Acts as Global Custodian for Individuals, Corporates and Financial Institutions

Internet Banking & Mobile Banking application, Online Portfolio

Access to worldwide Mutual Funds, Hedge Funds

Access to all major markets: Equities, Bonds, Structured Products, ETF, Trackers, USD & MUR T-Bills & Sovereign Bonds, Eurobonds

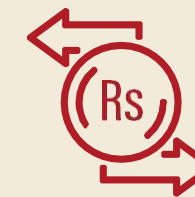
Securities deposit to Euroclear and Fundsettle (Euroclear rated AA+ and AA from Fitch Ratings and Standard & Poor's)

Secured FileTransfer Protocol Functionality - SFTP, SWIFT Statement, E-Statement

Trade Settlement

Income Collection / Corporate Action

Portfolio Valuation Reporting



Securities Trading

One-stop shop for all international markets (Equities, ETF, Bonds, Funds & FX)

Trade Execution: Access to our International Trading Desk/Equities ETF/Bonds /Funds / FX

Sovereign Bonds

Eurobonds

USD & MUR T-Bills



External Wealth Management

Wealth Management Services

Tailor-made Investment Solutions

Custodial Services

Discretionary portfolio management through our selected Asset Managers



Private Banking, Wealth Management & Securities Services



Banking Services

Dedicated Private Banker

Savings & Current Accounts Multi-currency Term Deposits

Inward & Outward Remittances

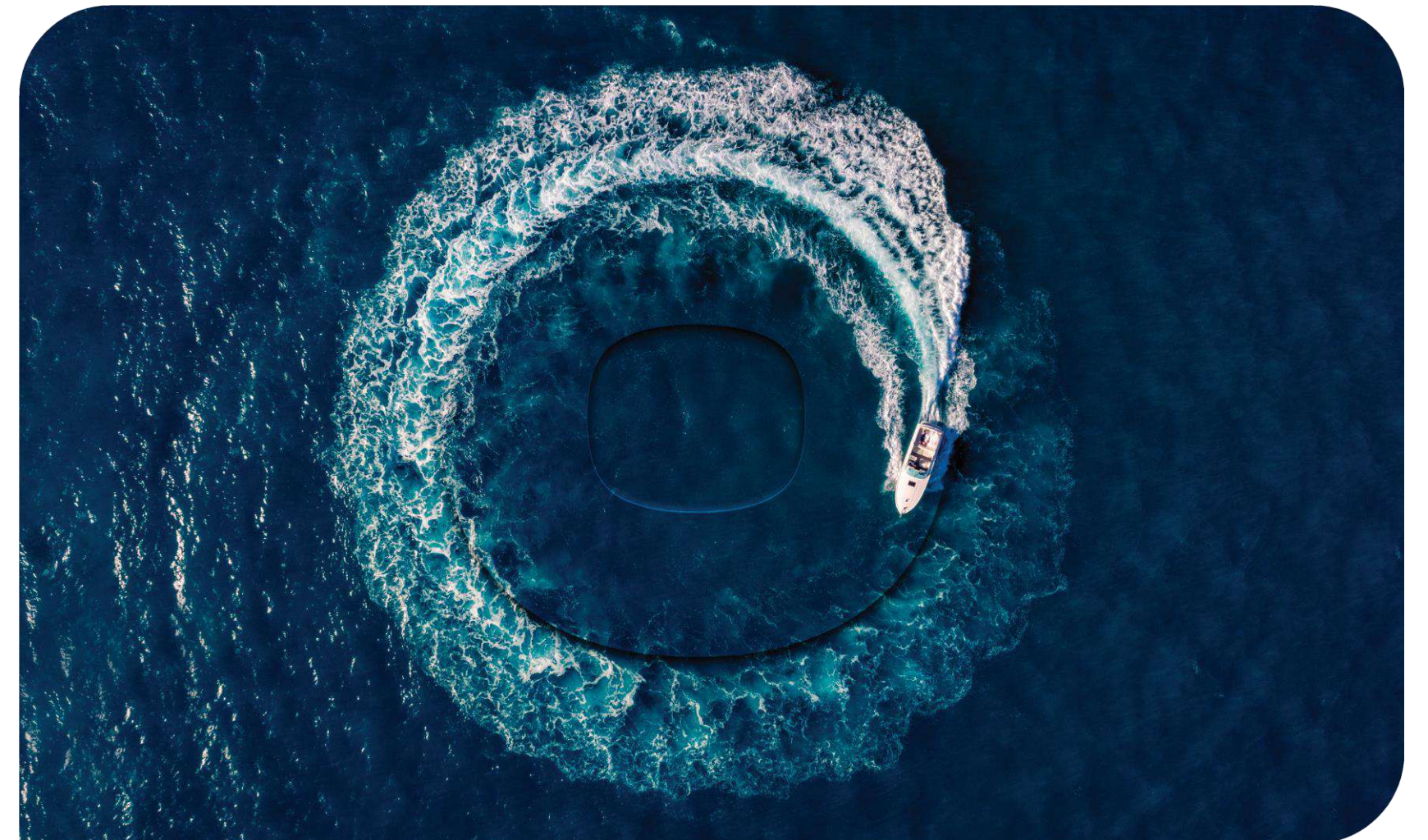
FX Repo

Loans including Lombard Loans and Overdrafts

USD, EUR & MUR Credit Cards with premium features and benefits

Internet Banking & Mobile Banking application, Online Portfolio

Unique Open Architecture model



Funds Distribution

Availability of a broad range of funds

No in-house funds, hence no conflict of interest



Corporate & Investment Banking

DOMESTIC MARKET

Treasury Services

Spot
Forward
FX Swaps
Money Market Transactions

Deposits & Cash Management

Corporate Current Accounts
Foreign Currency Accounts
Multi-Currency Deposit Accounts
Term Deposits in major currencies

Cross-Border Banking

Accompanying local corporates for their banking/funding needs into Africa or vice- versa.

Import & Export Transactions

Documentary Collections
Letters of Credit
Bank Guarantees
Discounting Facilities (Invoice, LC Confirmation and Foreign Bills)

Financing Solutions

Working Capital Facilities
Project Financing
Finance Lease
Syndicated Loans
Bonds Financing
Garantie Financière d'Achèvement (GFA)

Payment Solutions

International Inward & Outward Remittances
Bulk Payment Facilities
Salary Processing
Business Credit Cards



Corporate & Investment Banking

INTERNATIONAL MARKET



Cash & Liquidity Management

Cash Management & Liquidity Solutions

Call Deposit Accounts in all major currencies (USD, GBP, EUR)

Term Deposits with different tenors and attractive rates

Escrow account services with structuring capability

Dual Currency Accounts



Transactional Banking

Flexible Local & Cross-border Payments

Bulk Payments

Facilitate transactions in exotic currencies (KSH,

TGX, UGX, TZS)

Local and Foreign Currency Credit Cards

Secure Internet Banking platform

International wire transfers

Global FOREX Transactions



Financing Solutions

Bilateral & Syndicated loans

Structured Term Debt

Term Facilities

Structured Finance

Lombard Loans



Corporate & Investment Banking

INTERNATIONAL MARKET



Investment Services

Trade & Custody of Securities



Treasury Services

Treasury and Foreign Exchange Services

Spot Rates

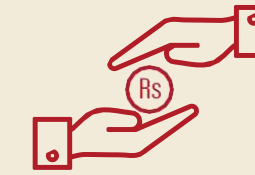
Forward and Swap Deals

Interest Rate Hedging

Dual Currency Deposits

Repo / Reverse Repo

Fixed Income Trading



Trade Finance Solutions

Trade Loans (Import & Export) for pre- or post-shipment financing

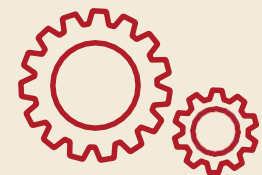
Bank Guarantees/SBLCs

Discounting Facilities for Letter of Credit and Foreign Bills

Expert advice on Structured Trade, Commodity, and Receivables Financing.



Treasury Services



Products & Services

Wide African currency coverage

Spot/Forwards and swaps

FX and Interest Rates Options

Fixed Income Trading

Repos and Reverse Repos

Interest Rate Swaps

Cross-currency Swaps

Dual Currency Deposits

Money Market Services



FALCON

POWERED BY **BANK ONE**

Falcon is an exciting new web-based foreign currency trading platform

The platform brings global markets to the desks of corporate and financial institutions.

Falcon provides instant competitive foreign exchange rates with no hidden fees.

The platform is available 24 hours a day/5 days a week

Falcon is free to set-up and available to multiple users.

Building a Sustainable Business

SUPPORTING EDUCATION

1. École Père Henri Souchon

École Père Henri Souchon is a vocational primary school situated in the vicinity of Pointe aux Sables, supporting approximately 100 unprivileged children aged 7 to 17 and living within and outside the Pointe aux Sables region.

The school is administered by reputed NGO Oasis de Paix. The Bank brought the collaboration further in 2023, through a long-term programme destined to strengthen the NGO's staff capacity development in providing a state-of-the-art service to its beneficiaries.

One of the key initiatives was to improve their staff's skillset. To this end, the Bank supported a "Train the Trainer" programme, delivered by the Mauritius Institute of Training and Development (MITD) to 9 of its staffs. A formal certificate award ceremony was also organised by the Bank.



2. The Jean Blaise Learning Centre

The Bank's partnership with the Jean Blaise Learning Centre dates back to 2020. It is an evening school run by the NGO "Association des Frères Auxiliaires," situated at the heart of Jean Blaise in Pointe aux Sables.

Bank One has been supporting the NGO in its mission to empower some 50 kids aged 6 to 11, who are experiencing academic difficulties.

With a view to getting the kids to start their academic year in ideal conditions, the Bank donated academic books, school supplies, stationery and learning equipment as immediate support throughout this project.

Moreover, as part of the Learning Centre's operational support, it donated 2 full-fledged first aid kits and provided the NGO with funds to ensure all students have a tea and snack break before they start their classes.

Since the Covid-19 pandemic, the digital divide between the "haves" and the "have nots" has widened. To ensure that the Learning Centre had a state-of-the-art IT Corner, the Bank successfully set up an IT corner, which, going forward, will allow the kids from the Jean Blaise Learning Centre to have the appropriate IT infrastructure at their disposal to learn soft IT skills and access their online learning platform. Two brand new laptops and a multi-purpose printer and photocopier were donated to the Learning Centre, as part of the first phase of the IT corner set-up.



Building a Sustainable Business

ENVIRONMENT PROTECTION

Support to FerneyValley ConservationTrust

In partnership with the FerneyValley ConservationTrust since 2021, the Bank remained supportive of the conservation trust, and ensured that conservation works continued to progress within the one-hectare of reforestation zone under the responsibility of the Bank.



FINANCIAL INCLUSION

Collaboration with ACTogether.mu on PROWorkshop series

As part of its ongoing collaboration with ACTogether.mu since 2022 to promote capacity building in NGOs, Bank One hosted a PRO Workshop in its Corporate Office in Port Louis Waterfront and welcomed participants from 25 NGOs from across various sectors.

Moderated by Mr. Hurrysunny Bhunjun, a Bank One employee, a workshop on budget management was organised.

The Bank is looking forward to organising similar workshops which promote financial literacy and inclusion in 2024.



NGO participants and moderator, Mr. Hurrysunny Bhunjun, from Bank One, delivering a Budget Planning workshop as part of the PRO-Workshop series.



Our Correspondent Banks

Abu Dhabi Commercial Bank
Bank Of China, Johannesburg Branch
Citibank NA, London
Citibank NA, New York
DBS Bank Ltd
I&M Bank Ltd
I&M Bank (Uganda) Limited
JP Morgan
Chase Bank Mashreqbank Psc.
Mizuho Bank, Ltd.
CRDB Bank Plc
SBM Bank (Mauritius) Ltd, Mumbai
Standard Bank Of South Africa Limited
Sumitomo Mitsui Banking Corporation
BNI Madagascar





Corporate Information

CHIEF EXECUTIVE OFFICER

Sunil Ramgobin

REGISTERED OFFICE

16, Sir William Newton Street Port Louis, Mauritius

CORPORATE & INVESTMENT BANKING

Bank One Waterfront, Astrolabe Building, Port Louis
Waterfront, Republic of Mauritius

Tel: (230) 202 9200

International Market: SalesteamIBD@bankone.mu

Domestic Market: corporatebanking@bankone.mu

TREASURY SERVICES

2nd Floor, Bank One Head Office
16, Sir William Newton Street Port Louis, Republic of Mauritius

Tel: (230) 202 9200

Email: treasuryfrontoffice@bankone.mu

PRIVATE BANKING, WEALTH MANAGEMENT & SECURITIES SERVICES

Bank One Waterfront, Astrolabe Building, Port Louis
Waterfront, Republic of Mauritius

Tel: (230) 202 9200

Private Banking: private-banking@bankone.mu

HNWI Desk: pb.sales@bankone.mu

FI & Intermediaries Desk: ewm@bankone.mu

Securities Services Desk: custody@bankone.mu

Trading Desk: trading@bankone.mu

PERSONAL FINANCIAL SERVICES

4th Floor, Bank One Head Office
16, Sir William Newton Street Port Louis, Republic of Mauritius

Tel: (230) 202 9200

Retail Banking: retailbanking@bankone.mu

SME Banking: smeteam@bankone.mu

Elite Offshore: eliteoffshore@bankone.mu

Elite Onshore: elitebanking@bankone.mu



BANK ONE LIMITED

Registered Office: 16, Sir William Newton Street, Port Louis, Mauritius

T: +230 202 9200 | E: info@bankone.mu | www.bankone.mu

BRN: C07040612